

2024 CHARTER STATEMENT AND STRATEGY MAP



VISION

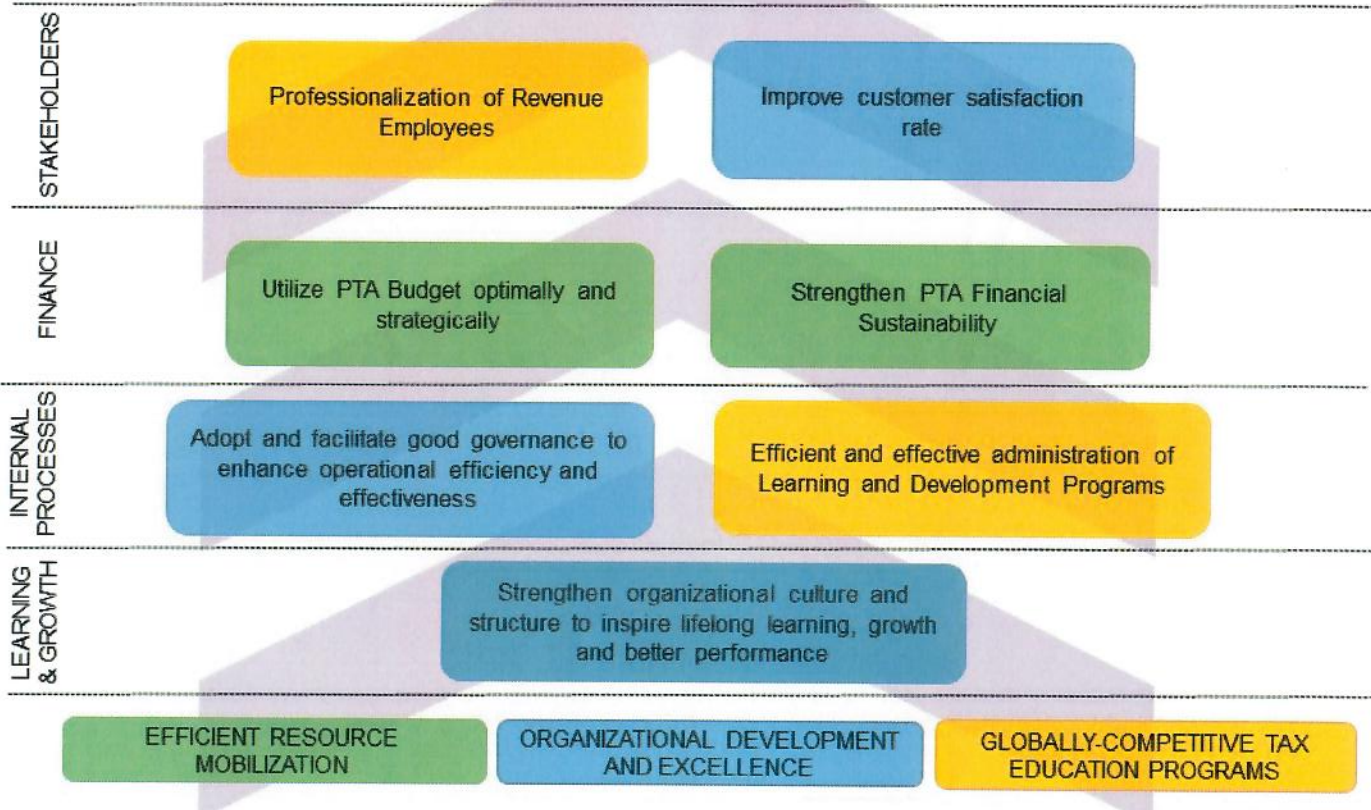
By 2028, a world-class tax academy transforming institutions on tax, customs, and public finance administration towards nation-building through professionalization of revenue employees

MISSION

A specialized institution that elevates competency and integrity of tax and customs collectors and administrators towards efficient tax collection

CORE VALUES

- Husay (Excellence/Competence)
- Giting (Valor/Patriotism)
- Puso (Compassion)
- Katapatan (Integrity)



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PHILIPPINE TAX ACADEMY (PTA)

2024 PERFORMANCE SCORECARD

Component					Baseline		Target		
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024	
STAKEHOLDERS	SO 1	Professionalization of Revenue Employees							
	SM 1	Percentage of PTA Learners Who Have Demonstrated Positive Change in Behavior in Job Performance	No. of Learners with Improved Behavior in the Workplace over No. of Learners Trained	5%	Actual over Target	N/A	N/A	60%	60%
	SO 2	Improve Customer Satisfaction Rate							
	SM 2	Percentage of Satisfied Customers	No. of Satisfied Customers over Total no. of Customer Respondents	15%	Actual over Target	N/A	N/A	90%	90%
		Sub-total		20%					
FINANCE	SO 3	Utilize PTA Budget Optimally and Strategically							
		Budget Utilization Rate (BUR)							
	SM 3	a. Subsidy Utilization Rate – Obligation	Total Amount Obligated over Total NG Subsidy	2%	Actual over Target	N/A	N/A	90%	90%
	b. Subsidy Utilization Rate - Disbursement	Total Amount Disbursed over Total Obligations	2%	Actual over Target	N/A	N/A	90%	90%	

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Component					Baseline		Target	
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024
	c. Corporate Fund Utilization Rate	Total Amount Disbursed over Corporate Fund based on COB	1%	Actual over Target	N/A	N/A	N/A	90%
SO 4 Strengthen PTA Financial Sustainability								
SM 4	Total Income Generated (Excluding Subsidy)	Actual Total Revenue less NG Subsidy over Previous Year's Internally Generated Revenue	5%	Actual over Target	N/A	N/A	N/A	Improvement from 2023
	Sub-total		10%					
SO 5 Adopt & Facilitate Good Governance to Enhance Operational Efficiency and Effectiveness								
SM 5	Develop Operations Manuals	Total No. of Manuals Developed	5%	Actual over Target	N/A	N/A	3	2
SM 6	ISO Certification	Actual Accomplishment	10%	All or Nothing	N/A	N/A	ISO 9001:2015 Certification	ISO 9001:2015 Certification
SO 6 Efficient and Effective Administration of Learning and Development Programs								
SM 7	Number of L&D Programs/Modules Designed and Implemented	Total No. of Programs over Modules	10%	Actual over Target	N/A	N/A	50	30

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INTERNAL PROCESS

Component					Baseline		Target	
	Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024
		Designed and Implemented						
SM 8	Number of Learners Who Have Attended L&D Programs	Total No. of Learners Who Attended Various L&D Programs	10%	Actual over Target	N/A	N/A	5,000	5,000
SM 9	Number of Research for Program Development and Innovations Conducted (New Studies)	Total No. of Research Conducted	5%	Actual over Target	N/A	N/A	1	2
SM 10	Develop Continuing Professional Development (CPD) Programs with Creditable Units Accredited by PRC (cumulative)	Total No. of CPD Courses Developed	5%	Actual over Target	N/A	N/A	1	4
SM 11	Uptime of L&D program Portal	Total Minutes Available and Accessible Online (uptime) over Total Minutes of the Year	10%	Actual over Target	N/A	N/A	90%	90%

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Component					Baseline		Target		
Objective/Measure	Formula	Weight	Rating System	2021	2022	2023	2024		
SM 12	Number of partnerships with Academic and/or Training Institutions for L&D Program (cumulative)								
	a. Domestic	Total no. of partnership/co collaboration initiatives with academic and/or training institutions	5%	Actual over Target	N/A	N/A	1	1	
	b. International		5%	Actual over Target	N/A	N/A	1	2	
	Sub-total		65%						
LEARNING AND GROWTH	SO 7	Strengthen Organizational Culture and Structure to inspire Lifelong Learning, Growth, and Better Performance							
	SM 13	Percentage of PTA Employees Meeting Required Competencies	Incumbents Meeting Required Competencies over Filled Plantilla	5%	Actual over Target	N/A	N/A	Establish Baseline	Improvement from the Baseline
	Sub-total		5%						
TOTAL		100%							

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For GCG:


ATTY. MARIUS P. CORPUS
 Chairperson

For PTA:


HON. GIL S. BELTRAN
 President